



Request for review of Hackney Carriage Fares

We remain very grateful for the support given to everyone in our trade, particularly by agreeing two fare reviews in 2022. However, should you agree this request, it will be implemented in May 2024 some 18 months after the current one was introduced in November 2022.

The two reviews agreed in 2022 increased fares by just over 14%. Using figures available from the ONS the general cost of motoring (RPI Motoring Index) has increased by a total of 20.98% in the period from September 2021 to August 2023. This does not include any allowance for other increases which we cannot avoid such as the fees for our driver and vehicle licences which increased by 4.5 and 12.5% respectively last year. Furthermore we have accepted the need to do our part in the battle against climate change by only relicensing vehicles that, as a minimum, are Euro 6 compliant after January 2024. We will also complete the change to the new livery by the end of 2024.

In addition to the above, we have all experienced the general inflation pressures over the last 18 months.

It would, therefore, seem appropriate to request an increase in the range of 7-9%. However, being mindful of the benefit we enjoyed from the temporary dip in fuel prices which occurred shortly after the last increase was granted, and to be fair to our customers we have limited our request to 4%

We would also like to request an additional entry be incorporated onto the Fare Chart to make it clear that unavoidable charges such as Tolls, Ferry Fares, or Airport Drop off charges may be added to the fare at cost.

It is some years since the extra charge of £1 for transporting more than 4 passengers in a multi seat vehicle was agreed and applied. Bearing in mind that these vehicles are becoming ever more costly to provide and maintain and the saving available to customers over using two vehicles we consider it timely to raise this charge to £2.00